

Multi-factor authentication or MFA is another level of security that, along with your password, verifies account ownership and makes doubly sure you are who you say you are.

It does this by sending a one-time PIN to your mobile device. This can be received via:









**SMS** 

**Email** 





**OTP App** 

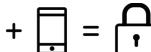
**Voice Call** 

The additional layer means that even if the bad guys do have your password, they need to have your phone as well (and with a passcode on your phone, they'd need that too).

It is recommended that you apply multi-factor authentication to your critical accounts such as:

- **Email**
- Banking
- Social Media







Make sure you are twice as secure and that you are making the most of multi-factor authentication.

Check with your IT or security department if there is an authorised or preferred authentication app.



