

FALL FINANCIAL AID OFFICE BOOK ADVANCE



August 10 – September 4, 2026

IN ORDER TO QUALIFY FOR A BOOK ADVANCE, YOUR:

- A credit balance must be reflected on your University Billing account with Student Payment Services
 - Note credit balances can result from dropping a course, waiving a fee OR surplus financial aid
 - Note housing charges are not reflected in credit balances
- Financial aid package must be reflected on NEIUport under 2026-2027 Financial Aid Awards
- Presidential scholars have a separate book and supply allowance – **NO NEED** to use the Financial Aid book advance, simply let Follett know that you are a Presidential scholar!

ORDER BOOKS ONLINE WITH THE BOOKSTORE:

- Visit eFollett.com website: <https://www.bkstr.com/northeasternillinoisstore/home>
- Allowable expenditures include: books, laptop (one), coursework supplies
- Non-Allowable expenditures include: telephone accessories, clothing, housing items
- Follett Customer Service Call Center: 1-800-381-5151

REFUNDS AND EXCHANGES:

- Officially end three weeks after purchase end date passes OR October 2, 2026

For additional Financial Aid Office information, visit our website: www.neiu.edu (select Financial Aid in the menu). To schedule a Google Meets with your Financial Aid Advisor visit the virtual calendar: neiu.edu/aidappointment