

## NEIU TUITION PAYMENT PLAN

ENROLLMENT BEGINS MARCH 9, 2026 FOR THE FALL 2026 SEMESTER

### HOW DOES IT WORK?

- The **NEIU Tuition Payment Plan** is an *online term-based monthly payment plan* that will allow you to spread your tuition payments over a set number of months each academic semester, reducing upfront costs and easing financial pressure.
- You must be registered for the **current** term to enroll into the plan.
- A **\$45.00 non-refundable enrollment fee** is required to set up the payment plan.
- Monthly payments will be auto-deducted from a saved payment method-*bank account or credit card (required)*.
- A **\$25.00 late fee** will be assessed for each late/missed monthly payment. If two consecutive monthly payments are missed, the plan will be terminated for non-payment.
- Accessible from **NEIUport, Student tab, Student Payment Services** card

### KEY BENEFITS:

- **Flexibility:** Pay over time to make your tuition payments more affordable.
- **Simplicity:** Easy online enrollment through our student portal, **NEIUport**
- **Early Access:** The sooner you enroll, the more time you have to pay and the smaller your monthly payments will be.
- **Scheduled Payments:** Ensures timely payments to avoid late payment fees.

**Be sure to visit this webpage and NEIUport over the next few weeks for more information regarding the NEIU Tuition Payment Plan.**

**The NEIU Student Payment Services Office looks forward to supporting your success at NEIU!!**

# NEIU Tuition Payment Plan

## Frequently Asked Questions (FAQs)

### 1. What is the NEIU Tuition Payment Plan?

- *An online term-based monthly payment plan that will allow you to spread your tuition payments over a set number of months each academic semester, reducing upfront costs and easing financial pressure. A non-refundable fee of \$45 is required to enroll into the plan. Monthly payments will be automatically deducted from your saved payment method, (bank account, credit, or debit card), each month. It is your responsibility to ensure that your payments can be successfully deducted from your saved payment method. A \$25 fee is charged for missed/late monthly payments.*
- *The plan is designed to automatically recalculate based upon any account activity that affects the account balance such as add/drop of classes or financial aid that is awarded or adjusted after the plan has been established.*

### 2. How do I enroll in the plan?

*Please Note: Payment plan enrollment officially begins on March 9, 2026 for Fall 2026*

- *Login to NEIUport, go to the Student Payment Services Card, and click the Payment/Refund link*
- *Click the Payment Refund Link again*
- *Then click, Enroll in Payment Plan*

### 3. Can I enroll in NEIU Tuition Payment Plan if I do not have an account balance for the upcoming semester?

- **No**, you must be registered for the upcoming semester to enroll into the NEIU Tuition Payment Plan

### 4. Can I enroll in the NEIU Tuition Payment Plan if I have a prior balance?

- *Students with a prior balance can enroll \$2,000 or less plus the upcoming semester balance into the NEIU Tuition Payment Plan.*

### 5. Is a down payment/deposit required to setup a NEIU Tuition Payment Plan?

- **No**. A down payment is not required, it is optional.

### 6. As a student, why should I setup a NEIU Tuition Payment Plan?

- *If you cannot pay-in-full by the due date for the given semester and you need more time to pay*
- *If you are not fully covered by a third-party that is paying on your behalf*
- *If you have not been awarded 100% financial aid to cover your total account balance for the term or if you are not eligible for financial aid*
- *If you do not know how much financial aid you are going to be awarded by the time that tuition is due for the current term*

**7. Can my authorized user setup a payment plan to pay my tuition?**

- *Yes, your authorized user can setup a payment plan and make payments on those plans.*

**8. What happens if I have to make payments out-of-pocket and I do not enroll in a payment plan?**

- *An Accounts Receivable (AR) hold that restricts registration will be placed on your account. The AR hold will only be removed once you setup a NEIU Tuition payment plan, have been awarded sufficient financial aid to cover your balance, or you pay in full.*

**9. What happens if I do not make or skip my payments on my NEIU Tuition Payment Plan?**

- *Your payment plan will be canceled if two (2) consecutive monthly payments are missed.*

**10. Does Northeastern Illinois University charge a convenience fee if I use my credit card to enroll in the plan and to make my monthly payments?**

- *Yes, a credit card convenience fee of 3% is applied to domestic card transactions and 4.25% to international card transactions.*

**11. Can I still enroll in a plan if I have Financial Aid or I expect to have financial aid? How does that affect my plan?**

- *At enrollment, the payment plan is calculated on the balance owed after all payments and/or financial aid credits are deducted from the amount due. Financial aid awarded after the initiation of enrolling in the payment plan reduces all installments equally.*

**12. What if I no longer want to attend classes after registration?**

- *You have to withdraw formally from classes. Contact the Student Payment Services Office [studentpaymentservices@neiu.edu](mailto:studentpaymentservices@neiu.edu) to ensure that you are no longer enrolled and that you have been removed from your payment plan. Please do not assume your registration and/or payment plan will be automatically dropped/cancelled for non-payment.*

**13. How do I cancel my payment plan?**

- *Contact Student Payment Services via email: [studentpaymentservices@neiu.edu](mailto:studentpaymentservices@neiu.edu) or call 773.442.5165/5170.*

**14. Who do I or my authorized users contact with payment plan questions?**

- *Call our online support number: 1-833-269-3675. Dedicated payment plan support representatives will be able to answer questions related to account balance, plan details, installment payment status, plan agreement. Please note that payment plan support representatives cannot cancel your payment plan. Email [studentpaymentservices@neiu.edu](mailto:studentpaymentservices@neiu.edu) or Call 773.442.5165/5170 to cancel your payment plan.*

