

SPRING, 2026 FINANCIAL AID OFFICE ONLINE BOOK ADVANCE



December 8, 2025 – January 23, 2026

IN ORDER TO QUALIFY FOR A BOOK ADVANCE:

- A credit balance must be reflected on your University Billing account with Student Payment Services
 - Note credit balances can result from dropping a course, waiving a fee OR surplus financial aid
 - Note housing charges are not reflected in credit balances
- Financial aid package must be reflected on NEUport under 2025-2026 Financial Aid Awards
- **Presidential scholars** have a separate book and supply allowance – DO NOT use the Financial Aid book advance, simply indicate on the Follett website that you are a Presidential scholar!

ORDER BOOKS ONLINE WITH UNIVERSITY BOOKSTORE:

- Visit eFollett.com website: <https://www.bkstr.com/northeasternillinoisstore/home>
- **Allowable expenditures** include: books, laptop (one), coursework supplies
- **Non-Allowable expenditures** include: telephone accessories, clothing, housing items
- Follett Customer Service Call Center: 1-800-381-5151

REFUNDS AND EXCHANGES:

- Officially ends three weeks after purchase end date OR February 13, 2026

For additional Financial Aid Office information, visit our website: www.neiu.edu (select Financial Aid in the menu). To schedule a Google Meet with your Financial Aid Advisor visit the virtual calendar: neiu.edu/aidappointment