

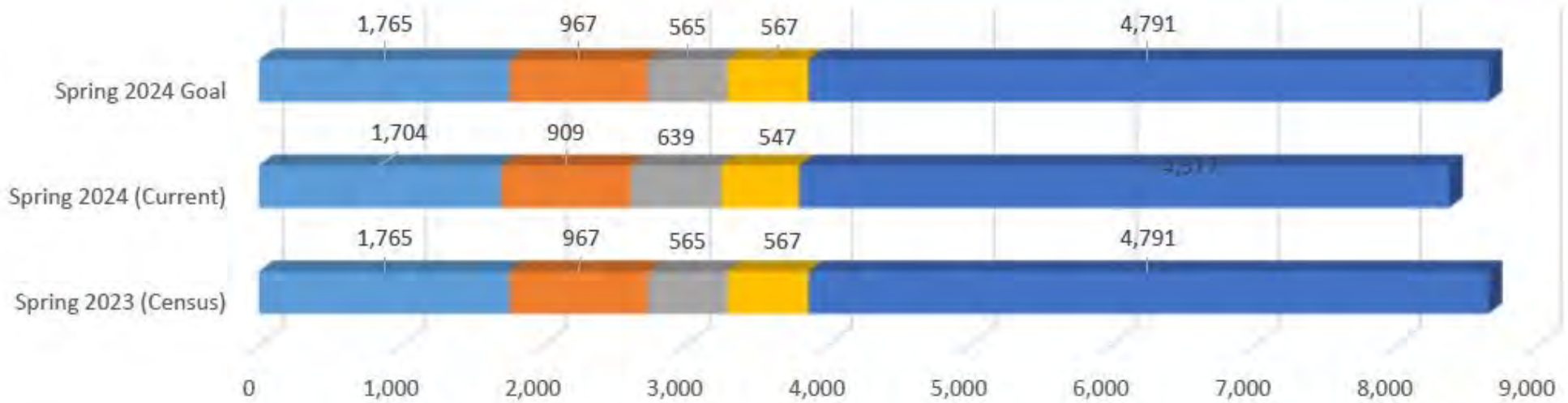


**Academic/Student Affairs, Enrollment and
Technology Committee
Northeastern Illinois University**

Terry C. Mena
*Vice President for Student Affairs
& Dean of Students*

January 18, 2024

First Year, Transfer and Graduate Students



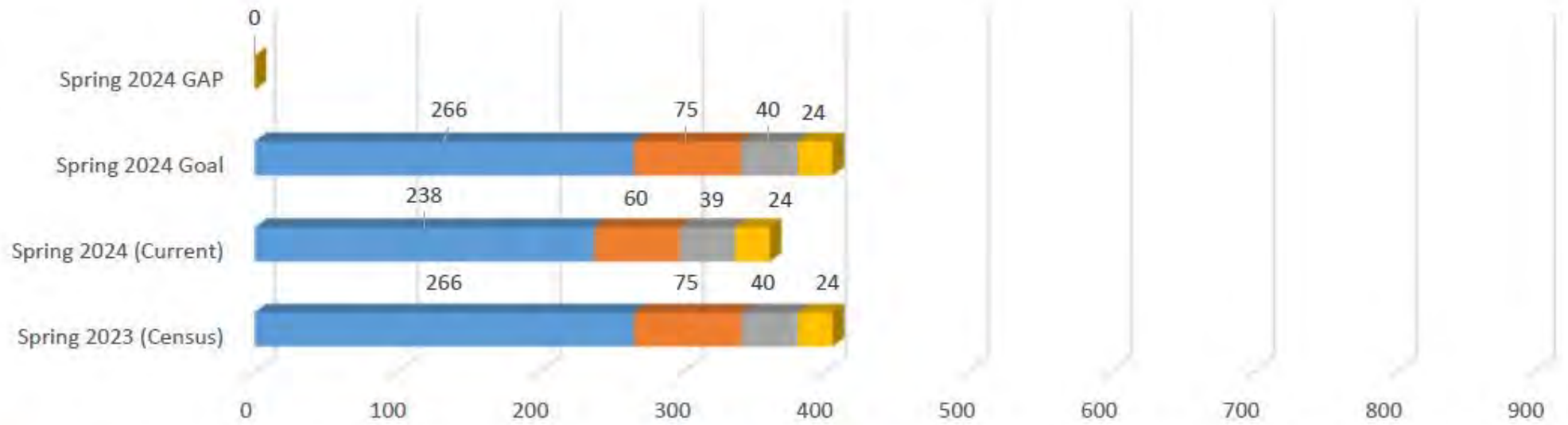
	Spring 2023 (Census)	Spring 2024 (Current)	Spring 2024 Goal
■ Applications	1,765	1,704	1,765
■ Admits	967	909	967
■ ITE	565	639	565
■ Enrollment (Headcount)	567	547	567
■ Enrollment (Credit Hours)	4,791	4,577	4,791

■ Applications ■ Admits ■ ITE ■ Enrollment (Headcount) ■ Enrollment (Credit Hours)



Report Progress as of
1.11.2024

First Year Students



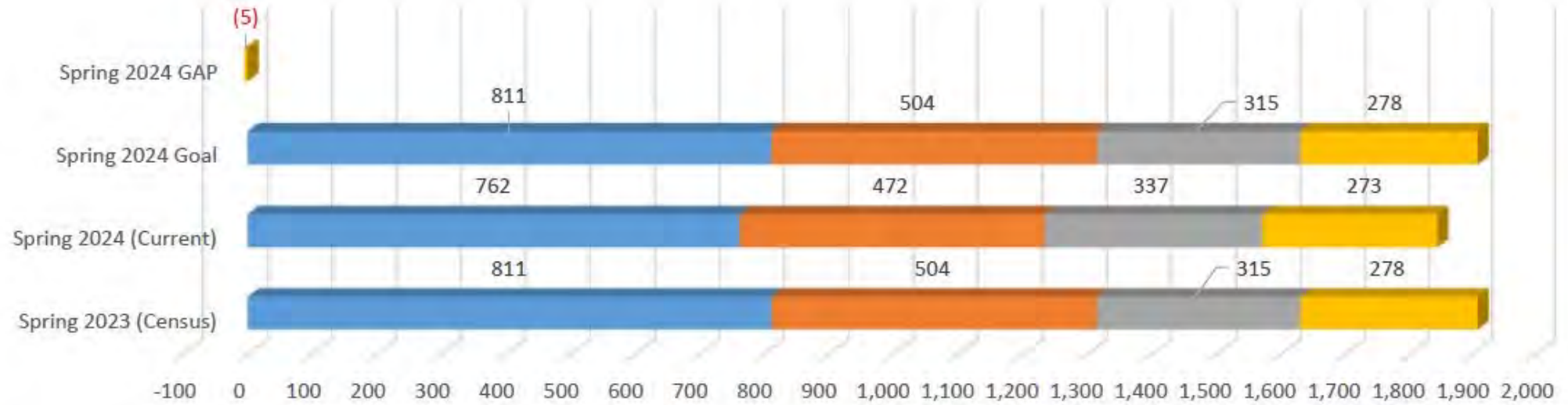
	Spring 2023 (Census)	Spring 2024 (Current)	Spring 2024 Goal	Spring 2024 GAP
■ Applications	266	238	266	
■ Admits	75	60	75	
■ ITE	40	39	40	
■ Enrolled	24	24	24	0

■ Applications ■ Admits ■ ITE ■ Enrolled



Report Progress as of
1.11.2024

Transfer Students



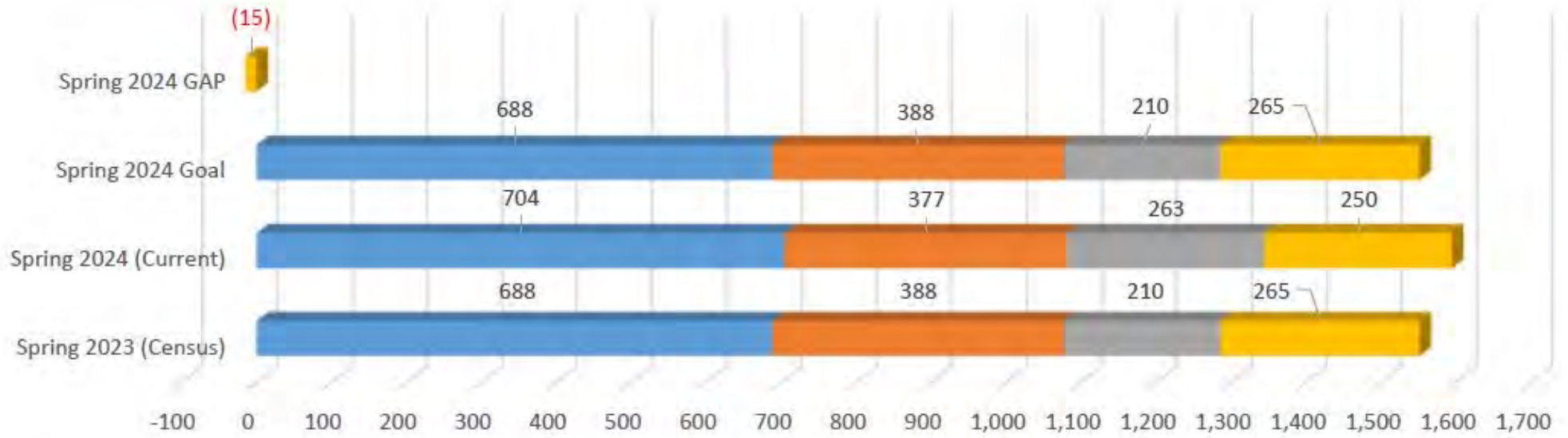
	Spring 2023 (Census)	Spring 2024 (Current)	Spring 2024 Goal	Spring 2024 GAP
■ Applications	811	762	811	
■ Admits	504	472	504	
■ ITE	315	337	315	
■ Enrolled	278	273	278	(5)

■ Applications ■ Admits ■ ITE ■ Enrolled



Report Progress as of
1.11.2024

Graduate Students



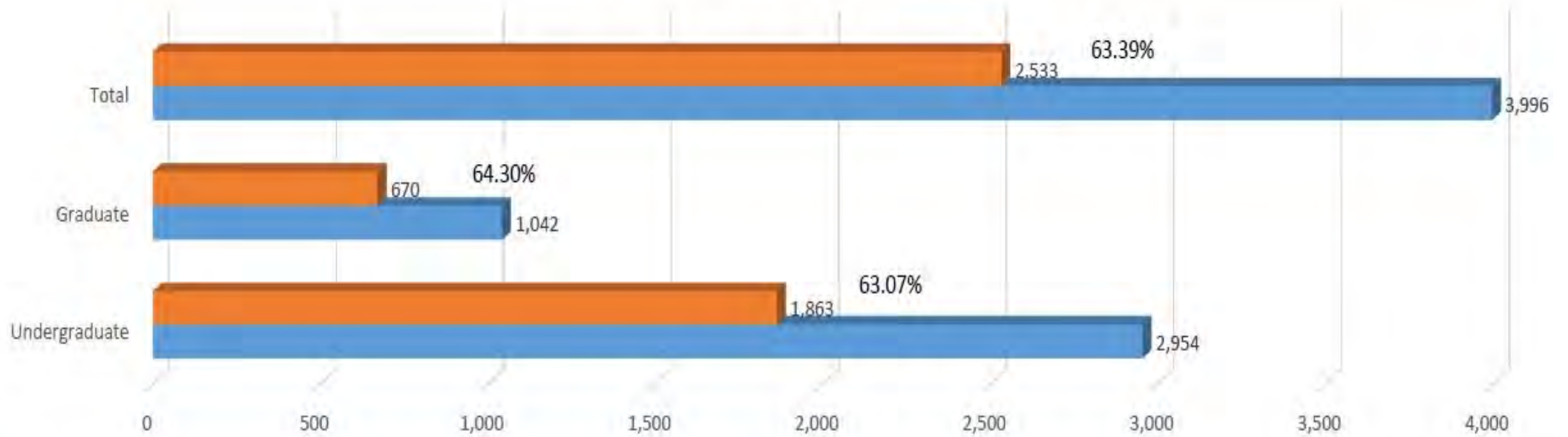
	Spring 2023 (Census)	Spring 2024 (Current)	Spring 2024 Goal	Spring 2024 GAP
■ Applications	688	704	688	
■ Admits	388	377	388	
■ ITE	210	263	210	
■ Enrolled	265	250	265	(15)

■ Applications ■ Admits ■ ITE ■ Enrolled



**Report Progress as of
1.11.2024**

Spring 2023 to Spring 2024 Retention



	Undergraduate	Graduate	Total
Spring 2024	1,863	670	2,533
Spring 2023	2,954	1,042	3,996

Spring 2024 Spring 2023

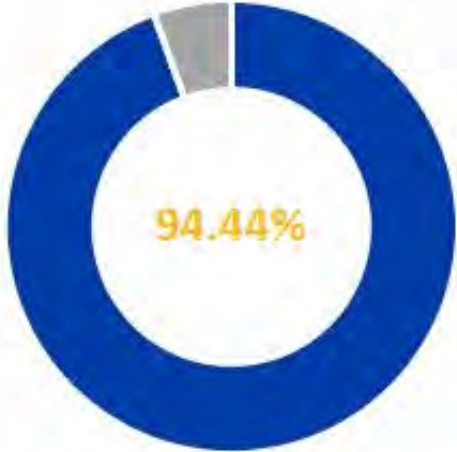


Report Progress as of
1.11.2024

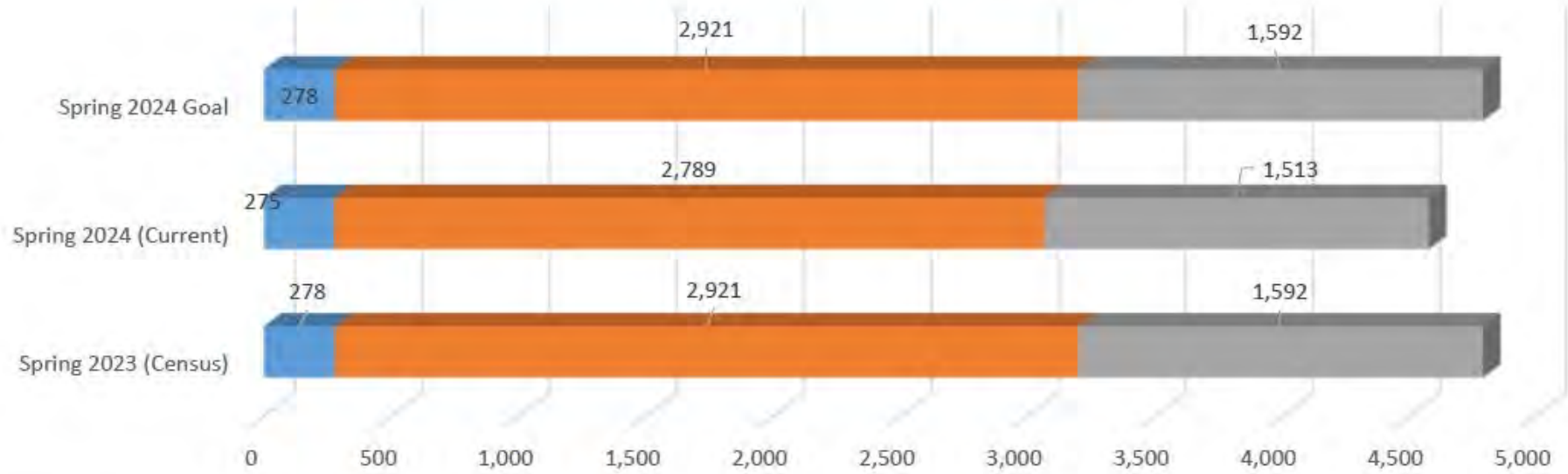
Overall Credit Hours

Category	Spring 2024 (Current)	Spring 2024 Goal	Needed to meet Goal
Credit Hours	45,580.00	48,261.00	2,681.00

Target Credit Hours



Credit Hours by Student Type



	Spring 2023 (Census)	Spring 2024 (Current)	Spring 2024 Goal
■ First Year	278	275	278
■ Transfer	2,921	2,789	2,921
■ Graduate	1,592	1,513	1,592

■ First Year ■ Transfer ■ Graduate



Report Progress as of
1.11.2024

Afghan Refugee Transition Program (ARTP)

**Spring 2024 Enrollment: 8 (Cohort 1)
15 (Cohort 2)**

**2024 Living in NEST Housing: 7 (Cohort 1)
8 (Cohort 2)**

- Peer Mentors: We have hired two students to serve as peer mentors. Mentor's training began this week and will continue through the first week of the Spring semester.
- Cohort 2 Scholarship Offers – Two students declined the scholarship (listed in the attached report). The ARTP Scholarship Committee had an alternate list of students, and we made offers to the following two students in order. One student has accepted the offer, and we are awaiting a response of acceptance from the second student.
- Cohort 2 Student Scholarship recipients participated in a Virtual Onboarding Meeting to prepare and assist them with signing up for NEST housing for the move-in date on Jan. 10th, registering for the new student orientation scheduled for Jan. 11th and assisting them with advising and classes, and instructions on how to access wraparound services that need for their transition. Some of Cohort 1 students were invited to share their experiences and advice with new scholars.
- During the semester break, we coordinated move-in logistics for early arrivals with flights and transportation coordination for student travels from the airport and campus. Cohort 15 students attended the NEIU New Student Orientation Program (Jan. 11, 2024)
- Cohort 1 scholars have participated in their 1:1 advising sessions to check on their academic plan progress and registration for the Spring 2023 semester. We have a 100% retention rate for Cohort 1.
- Hire Extra Help staff - we are scheduling interviews for an extra help position.
- Website Update - We are working with Marketing and Communications to revise and update a new ARTP landing webpage.
Budget Update – The Illinois Department of Human Services officially approved the program budget.



Questions?



Student Success & Retention Update

Fall 2023 Enrollment FTFT: 553, Transfer: 596 (IPEDs, 9/1/23)

Fall 2023 → Spring 2024

Retention Goals & Current Standing

- FTFT: 85% = 471 students Current: 76.7% = 394
- New Transfer: 90% = 537 students Current: 84.7% = 505

Fall 2023 → Fall 2024

Retention Goals

- FTFT: 70% = 387 students
- New Transfer: 80% = 477 students

Student Success & Retention Update

Fall 2023 to Spring 2024 Retention (Jan 16, 2024)

- **First-Year Students 76.7% (Fall 2022-Spring 2023 77.3%) ↓0.7%**
 - El Centro Scholars 87% (20/23)
 - Proyecto Pa'Lante 81.8%(45/55)
 - Project Success 69.2% (72/104)
- **Transfer Students 84.7% (Fall 2022 - Spring 2023 91.1%) ↓6.4%**

Student Success & Retention

Spring 2024 Priorities

- Follow up with eligible Fall 2023 admits that have not yet registered
- Support Project Success Director to hire 2 advisors
- Hire Student Success Coach & Interim Orientation Coordinator
- Golden Tour 2024 - Visit up to 20 high schools and meet with admitted students to being onboarding process (including Title V Exito & Hope Chicago)
- Success Program matching (Admissions Operations) for all admitted students below 2.5 HS GPA
- Summer Transition Program planning & preparation
- NEIUSar Functional team meetings & EDI strategy development
- URIT (Undergraduate Retention Intervention Team) meetings


Student Success & Retention

Hope Chicago

- **Total: 59 students**
 - Cohort 1: 23 students, Cohort 2: 36 students
 - 4 are transferring to City Colleges due to insufficient credits/GPA
 - 5 terminated from Hope Chicago scholarship program
 - 2 withdrew from NEIU
 - 6 not yet registered for Spring 2024
 - 12 registered for under 15 credit hours (Hope Chicago requirement)

Orientation 2024

- Search failed; appointing Interim Coordinator in January
- Emphasis on placement testing & registration PRIOR to attending orientation
- Advisors are being directly asked to follow up with students and communicate with AVP, SSR; students are being notified to contact their advisor
- Orientation tracks to accommodate students' needs more effectively



University Technology Services

Supporting faculty & staff while supporting student enrollment, retention
and success through technology.

UTS Provides Student Employment Opportunities

Student Employment Benefits
Direct work experience in the fields of IT & Media
Access to pluralsight for IT certifications
Mentorship

Areas of Focus	Currently Employed Students
Enterprise Applications	1
IT Service Desk	4
IT Security	1
Media Services	7
IT Network Infrastructure	1

Student Computer Accessibility

Student Benefits
Free onsite access to a computer
Short & Long-term Laptop Loan Access

Areas of Focus	Locations
Computer Labs Across 3 Campus Locations	5
Technology Enhanced Computing Classrooms	9
Living Learning Communities Laptop Loaner Program (Partnership with the NEIU Library)	N/A

Additional ways UTS Supports Students

Support Mechanisms
Technology partnerships with the community
Student oriented technical support
Provides dedicated classroom technology support
Continual Optimization of the Student Technology Experience at NEIU
Empowering the Administration & Faculty with Digital Transformation to better support the student journey experience.

The Team



Area Initiatives & Digital Transformation

ERP Systems Review

Initiative
Workday Finance: a cloud-based software suite that offers comprehensive financial management solutions to help businesses effectively manage their financial operations.
Workday Student: An end-to-end student and staff lifecycle information system that works seamlessly with Workday Financials, Human Capital Management (HCM), Workday Adaptive Planning, and Workday Grants Management. It's a cloud-based solution designed to align campus business process under one application, reducing system friction and making for a more seamless experience.

Current Status

Status	ETA
Current Need Analysis and System Architecture Review	Spring 2024
Ongoing Meetings with University Stakeholder Areas & Workday Team	Spring 2024
Vendor SOW Proposal	Spring 2024

Potential Initiatives Under Review

Notes: Banner Bond Ends in 2025, raising an opportunity for potential cost savings/reductions with a potential ERP system consolidation through Workday under review.

Current State: Deployed

Initiative
Cisco Office Phones Upgrades
Webex Contact Call Center (Ongoing OFE)
LogMeIn Rescue Remote Tool
Jamf Mac Computer Encryption
Administration Building Conference Room Technology
Summer Classroom Lab Upgrades: FA107, F109 & BBH Data Lab

Future State: Initiatives in Progress

Initiative	ETA
Wake-on Lan	Spring 2024
Team Dynamix Ticket System Optimization	December 2023

Client Services

First point of contact for all technology support at NEIU, and includes the IT Services Desk & Media Services Group. The group also collaborates with the university in support of new technology initiatives being rolled out.

Current State: Deployed

Initiative
Multi-Factor Authentication
User IT Security Awareness Training
Endpoint Threat Detection & Response
UTS Change Management Business Process
Cybersecurity Insurance Policy Renewal
Cyber Security Awareness Month

Future State: Initiatives in Progress

Initiative	ETA
IT Systems Monitoring: Solarwinds	In Progress
Penetration Testing & Remediation Work	July 2023
Implementation of a New Virtual Private Network	April 2024
Deprovision Business Process Review	Spring 2024
Data Privacy Governance	Autumn 2024

IT Security

Oversees the protection of all assets, data/information systems and processes that enable the university to fulfill its critical mission, and ensure compliance with current IT Security standards.

Current State: Deployed with ongoing Optimization for Efficiency

Initiative
ESM Procurement
Chrome Rivers E-Invoicing
Workday/Banner Integrations (Including T2 Parking, Commitment Accounting, Travel and Expense, Others)
D2L/ILP (Completed and Under Monitoring)

Future State: Initiatives in Progress

Initiative	ETA
Ellucian Degree Works	Spring 2024
Ellucian Experience	Spring 2024
Banner Automation of Legacy Manual Processes	February 2024

Enterprise Apps

Oversight of the university enterprise application systems & services, including design, development, implementation, support and maintenance.

Current State: Deployed

Initiative
Wi-Fi Upgrades Phase 2
Multi-Form Factor Authentication
File Share Migration from Novell to Windows
Enhanced 911 (E911)

Future State: Initiatives in Progress

Initiative	ETA
IT Network Infrastructure Migration	Spring 2024
Microsoft Intune	Spring 2024
Web Application Firewalls	Spring 2024
UPS System Upgrades	Spring 2024

IT Infrastructure

Oversees the management, analysis, maintenance and management and support of the entire network infrastructure & telecommunications systems for NEIU.

Current State: Deployed

Initiative
Project Management Office Framework
Asana Project Management Platform
Monitoring & Status Reporting of all Initiatives

Future State: Initiatives in Progress

Initiative	ETA
Monitoring through Data Visualized Dashboard	Spring 2024
Creation of Project Management Business Process Procedures	Spring 2024
Recruitment for an IT Project Manager	Spring 2024

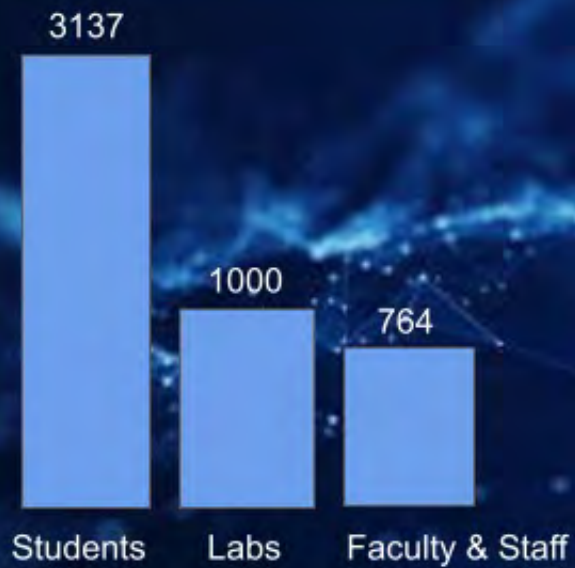
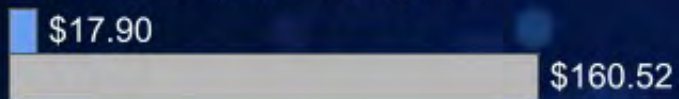
UTS Project Management

Oversight of project management standards across all UTS Projects and helps to support, maintain and ensure expedited project results.

License Availability Increased: 93%



Reduction of License Cost by 88%



Creativity for all.

Thank you