Dear colleagues,

I am honored to serve as Vice President for Student Affairs at Northeastern Illinois University. As many of you know, I have served Northeastern for almost thirteen years in several capacities both in Academic Affairs and Student Affairs. My immediate priorities for Student Affairs include: the opening of our first residence hall; institutionalize and strengthen our assessment plans with a focus on our recently approved divisional Key Performance Indicators (KPI’s); implement some of the African American Student Success recommendations; and develop initiatives to continue to partner with Academic Affairs in support of student retention and graduation.

The role of Northeastern’s Division of Student Affairs is to actively support and engage our diverse community of learners. We provide quality programs and services for students outside the classroom to enrich their experience at Northeastern. We help students connect with the University through educationally-purposeful activities that enhance student engagement. Our programs and services promote learning, leadership, engagement, service and the celebration of diversity. The Division includes the following departments: the Angelica Pedroso Center for Diversity and Intercultural Affairs, Campus Recreation, Career Development Center, Dean of Students office, Student Disability Services, Student Health and Counseling Services, Student Leadership Development, and Student Union, Event and Conference Services.

Our student-centered staff is your partner in supporting student learning and success. We want to equip you, our colleagues, with the necessary tools to refer students to our programs and services. This guide is your “roadmap” to Student Affairs. It provides you with the information on each of our services to help you use our resources to support students and their success.

Our entire team looks forward to working with you and we thank you for your continued support and commitment to serving our students.

Regards,

Daniel López, Jr., Ph.D.
Vice President for Student Affairs
The Division of Student Affairs at Northeastern Illinois University actively supports and engages its diverse community of learners through excellent programs and services that enhance students’ personal development, leadership skills, and intercultural competencies to engage in a dynamic global society.

MISSION

The Division of Student Affairs will be a national leader in urban higher education and among Hispanic Serving Institutions through its promising practices to support student success.

VISION

VALUES

The Division of Student Affairs embraces the University’s core values and contributes to student success through:

Civic Leadership
We encourage empowerment through learning as we educate students to be active citizens that lead with integrity and create change within their University, local community, and in the world.

Social Justice
We celebrate diversity and encourage the idea of equal participation within our society and foster in our students a commitment to creating a more equitable and just world.

Holistic Support
We support access to opportunity and are committed to excellence by providing quality programs and services to meet students’ personal, academic, and career needs.

Experiential Learning
We enhance the University community by providing hands-on learning and reflection opportunities for students that enrich their educational pursuits.
EXCELLENCE IN STUDENT ENGAGEMENT

- Explore and implement strategies to support the success of our diverse student populations.
- Support integrative learning by ensuring Student Affairs programs and services advance the University’s baccalaureate goals.
- Infuse meaningful opportunities for civic learning and democratic engagement throughout Student Affairs to enhance students’ sense of community responsibility.
- Assess Student Affairs programs, services and operations to support continuous improvement and contributions to student recruitment, retention and graduation.
- Develop new traditions that instill pride and cultivate a strong connection to the University.

EXCELLENCE IN EDUCATIONAL PARTNERSHIPS

- Enhance strong working relationships with Academic Affairs and develop partnerships with individual faculty members to support student success.
- Develop meaningful partnerships with community leaders and organizations that support local and global learning opportunities for students.
- Increase strategic communication with various stakeholders regarding Student Affairs programs and services.
- Develop strategies to engage parents and family members as our partners in student success.
- Support the College of Graduate Studies and Research by ensuring we provide quality programs and services to graduate students.
- Collaborate with faculty and staff at El Centro, the Jacob H. Carruthers Center for Inner City Studies, University Center of Lake County, and the Chicago Teachers’ Center.

EXCELLENCE IN INNOVATION

- Explore and implement programs and services appropriate for the development of new student housing.
- Engage in professional development and benchmarking to stay aware of emerging best practices in urban higher education and Hispanic Serving Institutions.
- Identify strategies that allow us to anticipate and proactively address the future needs of our students.
- Discover and incorporate new technologies that support student success by enhancing the delivery of student services and programs.
- Identify opportunities for external funding to support new developments within Student Affairs.

EXCELLENCE IN PROFESSIONAL PRACTICE

- Utilize the Professional Competency Areas for Student Affairs Practitioners as a framework for staff training and development.
- Support an intentionally-inclusive and welcoming University community through excellent customer service for all students.
- Contribute to the higher education profession by creating and sharing knowledge regarding students at a diverse urban institution.
- Develop policies and procedures that support student-centered operations within Student Affairs.
- Recruit staff and student employees in Student Affairs that broadly represent the diversity of our student body.
- Recognize and reward excellence among Student Affairs staff and others across the University who support student success.
THE DIVISION OF

LEARNING

DIVERSITY

LEADERSHIP
Academic and Community Partnerships (ACP)
B-119 • 4610

- Promotes civic engagement and democratic engagement programs and campaigns
- Builds connections between Student Affairs and Academic Affairs to support student success and retention
- Develops and support collaborative community partnerships that advance Northeastern’s mission
- Provide leadership for Student Affairs collaborative learning initiatives with academic areas including the Economic Inequality Initiative & Tree Campus USA

Angelina Pedroso Center for Diversity and Intercultural Affairs
B-159 • 5449

- Home of the African/African American, Asian/Global, Latino/a, LGBTQ, Women’s Resource Centers and the Undocumented Student Resources
- Fosters awareness, inclusion, and respect of all cultures
- Programming on diversity, multiculturalism and social justice

Campus Recreation
PE Complex, PE 1111 • 4135

- Recreation Center with athletic courts, fitness center and pool
- Group exercise, personal training and fitness assessments
- Intramural and Club Sports
- Adventure Programming (Climbing Wall, High Ropes, Trips, Team Challenge)
- Aquatic (Swim lessons)
- Health & Safety Courses (American Red Cross CPR/AED, First Aid, WSI, LGI)
- Special Events (5K, Wellness Fair)
- Facility Rentals (High School Sports, Youth-Adult Recreational Sports, Camps)

Career Development Center
B-119 • 4680

- Career counseling, resume development, job fairs and interview preparation
- Assistance in choosing a major or career path
- Assistance with internships
Dean of Students
B-119 • 4610

- Assistance for students with concerns or complaints
- Student judicial affairs and academic integrity
- Administration and interpretation of the Student Code of Conduct
- Student Advocacy serves to hear student concerns

Student Disability Services
D-104 • 5495

- Supports students with physical/learning disabilities
- Provides interpreters, translator, reader/scribe assistance
- Ensures ADA compliance by providing reasonable accommodations

Student Health and Counseling Services
Health, E-051 • 5800
Counseling, D-024 • 4650

- Wellness and health promotion services
- Individual, group and couples counseling for students
- Referrals and consultation for external health providers

Student Housing - The Nest
TBA • 4663

- A supportive living/learning environment for students
- Fosters greater accessibility to academic programs and student services
- American Campus Communities (ACC) manages all assets and operations of The Nest

Student Leadership Development
E-041B • 4660

- Student organizations, campus involvement, and student government
- Student leadership training and development
- Community service and social justice activities

Student Union, Event and Conference Services
SU 207 • 4630
Info Center, Village Square • 4636

- Information Center/Box Office: ID cards, U-Pass, stamps, discounted AMC movie tickets, tickets to University Events, locker rentals and lost & found
- University space reservations and meeting/event/conference/lecture hosting
- Special event planning assistance
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<tr>
<th>Office of the Vice President</th>
<th>C-336 • 4600 • student-affairs</th>
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<tbody>
<tr>
<td>Daniel López, Jr., Ph.D., Vice President</td>
<td>C-322 • 4851 • d-lopez</td>
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<tr>
<td>Kris Pierre, M.A., Senior Director, Academic and Community Partnerships</td>
<td>B-119 • 4607 • k-pierre</td>
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<tr>
<td>Tasha Neumeister, M.A., Director, Communications</td>
<td>C-327 • 4528 • t-neumeister</td>
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<tr>
<td>Jessica Klingberg, M.B.A., Director, Student Housing</td>
<td>C-328 • 4663 • neiu@studenthousing</td>
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<tr>
<td>Karl Voigt, M.M., M.N.A., Business Manager</td>
<td>C-324 • 4609 • k-voigt</td>
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<td>TBA, Administrative Assistant</td>
<td>C-336</td>
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<td>TBA, Student Affairs Assessment Director</td>
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<th>Dean of Students</th>
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<td>F. Matthew Specht, M.A., Dean of Students</td>
<td>B-119 • 4184 • m-specht</td>
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<th>Campus Recreation</th>
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<td>Dave Merrill, M.Ed., Director</td>
<td>PE-1121 • 4182 • d-merrill</td>
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<th>Career Development Center</th>
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<td>Elaine Blair, Ph.D., Director</td>
<td>B-124 • 4693 • e-blair</td>
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<th>Student Disability Services</th>
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<td>Doug Lawson, M.Ed., Director</td>
<td>D-104 • 773-279-5003 • d-lawson1</td>
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| **Student Health and Counseling** | E-051 • 5800 • health-services  
D-024 • 4650 • health-services |
| **Sue Stock, Ph.D., Director, Student Health and Counseling** | D-024 • 4657 • s-stock1 |
| **Student Leadership Development** | E-047B • 4660 • sld |
| **Veronica Rodriguez, M.Ed., Director** | E-047B • 4667 • v-rodriguez9 |
| **Student Union Events and Conference Services** | SU-207 • 4630 • suecs |
| **Kyle Burke, Director** | SU-207 • 4632 • ke-burke |
| **Angelina Pedroso Center for Diversity and Intercultural Affairs** | B-159 • 5449 • cdia |
| **Maria Genao-Homs, M.A., Executive Director** | B-159 • 5372 • m-genao-homs |
| **Director, Latino/a Resource Center** | B-159 • 5372 • m-genao-homs |
| **Meagan Mitchell, M.A., Director** | B-159 • 4841 • m-mitchell4 |
| **African and African American Resource Center** | B-159 • 4841 • m-mitchell4 |
| **Yasmin Ranney, M.A., M.A., Director** | B-159 • 5441 • y-ranney |
| **Asian and Global Resource Center** | B-159 • 5441 • y-ranney |
| **Stephen Loveless, M.Ed., Director** | B-159 • 5440 • s-loveless |
| **LGBTQA Resource Center** | B-159 • 5440 • s-loveless |
| **Luvia Moreno, M.A., Director** | B-159 • 4601 • lu-moreno |
| **Undocumented Student Resources** | B-159 • 4601 • lu-moreno |
| **TBA, Director, Women’s Resource Center** | B-159 |

**QUESTIONS?**  
student-affairs@neiu.edu  
(773) 442-4600