The University Technology Services is privileged to offer a secure wifi network to the university community. Connecting to this network will provide you with benefits in security and improved performance. When you connect to the 'NEIU' wifi network while on campus, your internet activity such as your email will be encrypted. The encryption will make your internet communication private and protected from malicious attacks. This network will also have added bandwidth leading to improved performance. In addition, all future services that will be offered to students through wifi will be offered on this network exclusively.

Staff members using NEIU issued laptops and computers on Active Directory can access NEIU resources that are available on the wired network.

This documentation contains step by step directions to securely connect to the NEIU wifi network. This example includes images from an iPhone 4 with iOS version 6.1.4. The appearance may be slightly different in other versions of iOS or in other devices such as the iPad and iPod touch, but the steps will be the same.

1) Go to [http://homepages.neiu.edu/~quickcon](http://homepages.neiu.edu/~quickcon). This is the same webpage where you downloaded this documentation. Click on the package download link. The title of the screen will say “Northeastern Illinois University – Npass”. Click Start.
2) On the next screen, click on "NEIU_wireless_apple".

3) On the next screen, click on the link under step 1 called "NEIU_wireless_apple profile"

Perform the following steps to connect to the network.

1. Install the 
   NEIU_Wireless_apple profile
   After clicking the link, the profile will open in a separate window. Click install/continue.

2. Connect to the network
   Go to Settings > Wi-Fi and select NEIU to connect.

4) The next screen will be titled “Install Profile”. Click Install
5) You will see a popup message that says “Installing this profile will change settings on your iPhone (or your specific device) Click “Install Now”

![Install Profile](image)

6) Enter your passcode (pin). If you do not have a passcode set up for your device, you will skip this step.

![Enter Passcode](image)
7) Enter your username. This is the same username that you use to log into NEIUport.

8) Enter your password. This is the same password that you use to log into NEIUport.

9) You will see a message that says “Profile Installed.”
10) On your homescreen, click on Settings

11) Click on WiFi

12) Choose "NEIU"

You are now securely connected to the NEIU WiFi network.

Find Frequently asked questions at www.askus.neiu.edu
For technical support, email the Help Desk at helpdesk@neiu.edu