Mac OS X

The University Technology Services is privileged to offer a secure wifi network to the university community. Connecting to this network will provide you with benefits in security and improved performance. When you connect to the ‘NEIU’ wifi network while on campus, your internet activity such as your email will be encrypted. The encryption will make your internet communication private and protected from malicious attacks. This network will also have added bandwidth leading to improved performance. In addition, all future services that will be offered to students through wifi will be offered on this network exclusively.

Staff members using NEIU issued laptops and computers on Active Directory can access NEIU resources that are available on the wired network.

This documentation contains step by step directions to securely connect to the NEIU wifi network. This example includes images from a Macbook Air with OS X version 10.7.5. The appearance may be slightly different in other versions of Mac OS X, but the steps will be the same.

This example was also done using Safari, which is the default browser for Apple products. There will be differences in appearance using other web browsers such as Firefox or Google Chrome, but the steps will be the same.

1) Go to http://homepages.neiu.edu/~quickcon/ This is the same webpage where you downloaded this documentation. Click on the package download link. The title of the screen will say "QuickConnect Configuration Wizard". Click on “Start”.
2) On the next screen, click on the words "NEIU_Wireless_apple"

![NEIU_Wireless_apple](image)

3) The next screen will say “Perform the following steps to connect to the network.” On step 1, click on the link

Perform the following steps to connect to the network.

1. Install the MacWirelessTLS profile

    After clicking the link, the profile will open in a separate window. Click Install/continue.

    If you are not using Safari browser, double click on the downloaded profile file to start the installation.

2. Connect to the network

    Use the Airport icon in the top menubar to connect to NEIU network.

4) Click “continue”

![Continue button](image)
5) Enter your username and password. This is the same username and password that you use to login to NEIUport.

6) You will be asked to enter your admin username and password. If you do not use the administrator account, you will need to get the password from the person who does.
7) The network profile will pop up. Next to certificate, it should say “npass.neiu.edu”

8) Next, you need to switch from the open access wifi to the secure wifi.
   Click on the wifi logo on the top right of your screen
9) Choose NEIU. You are now securely logged into the internet.

10) Next, you may want to set the NEIU network as your preferred network. If you do not change your preferred wifi network, you will have to switch networks every time you come to campus.

Click on the apple logo on the top left of the screen

11) Then click on system preferences

Find Frequently Asked Questions at http://askus.neiu.edu
For technical assistance, email the help desk at helpdesk@neiu.edu
12) In the Internet & Wireless section, click Network

13) Then click advanced on the bottom of the window
14) Scroll down in the Preferred Networks to NEIU and drag it towards the top. It should be above the “Unsecured NEIU Open Access”
Now, when you are on campus, you will connect to the secure network instead of the open access network. Click ok when you are done.

![Network Settings](image)

15) Click apply on the Network window

![Apply Network Settings](image)

You will now automatically connect to NEIU’s secure network.

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