

Northeastern
ILLINOIS UNIVERSITY
Public Act 96 – 0133 Survey

1. Please provide the contact information of the primary person on campus with veterans and military personnel responsibilities.

Name	Cynthia Rathunde
Title	Veterans Certifying Official/Veterans Coordinator
Department	Veterans Services/Enrollment Services
Address	5500 N. St. Louis Ave, Chicago, IL 60625
Phone number	773-442-4028
Email address	c-deering@neiu.edu

2. Have you appointed the Coordinator of Veterans and Military Personnel Student Services?

- Yes
 No

If the Coordinator is different from the primary person named in Question 1, please provide the contact information.

Name	N/A
Title	
Department	
Address	
Phone number	
Email address	

3. Please indicate how your institution identifies veterans or military personnel.

- Admission process
 Financial aid process
 Registrar's Office
 Veteran Center
 Other (please describe)

4. Please indicate which of the following provide programs or services designed for veterans or military personnel and their families.

- Academic Advising Office
 Admissions Office
 Counseling Center
 Bursar Office
 Disability Service Office



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- Financial Aid Office
- Health Services
- Student Center
- Veterans Center
- Other (please specify)—Veterans Services, Office of Enrollment Services

5. Please describe the programs or services that are available to veterans, military personnel, and their families.

The Veterans Certifying Official/Coordinator of Veterans and Military Personnel Student Services counsels prospective students, provides basic academic advising on a veteran’s college plan and serves as a liaison with other University offices; cashier’s/account receivable, financial aid, and academic departments.

6. Please indicate the number of veterans, military personnel, and spouses or dependents accessing the following programs and services during the 2008-2009 academic year. Please provide the contact information for each program or service offered.

	Veterans	Military Personnel	Families
a. Academic advising	<input type="checkbox" value="X"/>	<input type="checkbox" value="X"/>	<input type="checkbox" value="X"/>
Contact Name	Yvonne Gulli		
Department	Academic Advising		
Address	5500 N St Louis Ave, Chgo, IL 60625		
Telephone Number	773-442-5475		
Email Address	Y-Gulli@neiu.edu		
b. Academic support/tutoring	<input type="checkbox" value="X"/>	<input type="checkbox" value="X"/>	<input type="checkbox" value="X"/>
Contact Name	Yvonne Gulli		
Department	Academic Advising		
Address	5500 N St Louis Ave, Chgo, IL 60625		
Telephone Number	773-442-5475		
Email Address	Y-Gulli@neiu.edu		
c. Campus social events	<input type="checkbox" value="X"/>	<input type="checkbox" value="X"/>	<input type="checkbox" value="X"/>

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Contact Name	Sharron Evans
Department	Student Activities
Address	5500 N St Louis Ave, Chgo, IL 60625
Telephone Number	773-442-4666
Email Address	SM-Evans@neiu.edu

d. Career services

Contact Name	Lorn Coleman
Department	Career Services
Address	5500 N St Louis Ave, Chgo, IL 60625
Telephone Number	773-442-4693
Email Address	L-Coleman@neiu.edu

e. Counseling

Contact Name	Dr. William Speller
Department	Counseling Office
Address	5500 N St Louis Ave, Chgo, IL 60625
Telephone Number	773-442-4654
Email Address	W-Speller@neiu.edu

f. Disability Services

Contact Name	Victoria Amey-Flippin
Department	Accessibility Center
Address	5500 N St Louis Ave, Chgo, IL 60625
Telephone Number	773-442-5495
Email Address	V-Amey-Flippin@neiu.edu

g. Employment assistance

Contact Name	Catherine Duffy
Department	Career Services
Address	5500 N St Louis Ave, Chgo, IL 60625
Telephone Number	773-442-4692
Email Address	C-Duffy1@neiu.edu

h. Financial aid assistance



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counseling (excluding
Montgomery GI Bill, IVG,
ING, or Post 9/11 Bill)

Contact Name	Maureen Amos
Department	Financial Aid
Address	5500 N St Louis Ave, Chgo, IL 60625
Telephone Number	773-442-5028
Email Address	M-Amos@neiu.edu

i. Health services X X X

Contact Name	Catherine Kuenstler
Department	Health Services
Address	5500 N St Louis Ave, Chgo, IL 60625
Telephone Number	773-442-5803
Email Address	C-Kuenstler@neiu.edu

j. Mentoring X X X

Contact Name	Cynthia Deering
Department	Veterans Services/Enrollment Services
Address	5500 N St Louis Ave, Chgo, IL 60625
Telephone Number	773-442-4028
Email Address	C-Deering@neiu.edu

k. Orientation X X X

Contact Name	Sheena Glover
Department	Dean of Students
Address	5500 N St Louis Ave, Chgo, IL 60625
Telephone Number	773-442-4870
Email Address	S-Glover@neiu.edu

l. Tuition assistance counseling X 5 X

Contact Name	Cynthia Deering
Department	Veterans Services/Enrollment Services
Address	5500 N St Louis Ave, Chgo, IL 60625
Telephone Number	773-442-4028



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Email Address	C-Deering@neiu.edu		
1. Montgomery GI Bill	143	X	X
2. Illinois National Guard Grant (ING)	6	X	X
3. Illinois Veterans Grant (IVG)	95	X	X
4. Post 9/11	87	X	X
m. Transition assistance (counseling, housing, etc.)	X	X	X
Contact Name	Michael Kelly		
Department	Dean of Students		
Address	5500 N St Louis Ave, Chgo, IL 60625		
Telephone Number	773-442-4610		
Email Address	M-Kelly2@neiu.edu		
n. Veteran student lounge or designated gathering space			
Contact Name	None at this time		
Department			
Address			
Telephone Number			
Email Address			
o. Other (please describe)			
Contact Name	N/A		
Department			
Address			
Telephone Number			
Email Address			

7. Please provide the estimated range of potential use by veterans, military personnel and their families accessing the following programs and services during the 2013 – 2014 academic year.



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Projection data is currently available only for section L and 1-4.

	Veterans	Military Personnel	Families
a. Academic advising	<input type="text"/>	<input type="text"/>	<input type="text"/>
b. Academic support/tutoring	<input type="text"/>	<input type="text"/>	<input type="text"/>
c. Campus social events	<input type="text"/>	<input type="text"/>	<input type="text"/>
d. Career services	<input type="text"/>	<input type="text"/>	<input type="text"/>
e. Counseling	<input type="text"/>	<input type="text"/>	<input type="text"/>
f. Disability Service Office	<input type="text"/>	<input type="text"/>	<input type="text"/>
g. Employment assistance	<input type="text"/>	<input type="text"/>	<input type="text"/>
h. Financial aid assistance counseling (excluding Montgomery GI, IVG, ING, or Post 9/11)	<input type="text"/>	<input type="text"/>	<input type="text"/>
i. Health services	<input type="text"/>	<input type="text"/>	<input type="text"/>
j. Mentoring	<input type="text"/>	<input type="text"/>	<input type="text"/>
k. Orientation	<input type="text"/>	<input type="text"/>	<input type="text"/>
l. Tuition assistance counseling	<input type="text"/>	<input type="text"/>	<input type="text"/>
1. Montgomery GI Bill	10-25%	<input type="text"/>	<input type="text"/>
2. Illinois National Guard Grant (ING)	10-25%	<input type="text"/>	<input type="text"/>
3. Illinois Veterans Grant (IVG)	10-25%	<input type="text"/>	<input type="text"/>
4. Post 9/11	10-25%	<input type="text"/>	<input type="text"/>
m. Transition assistance (counseling, housing, etc.)	<input type="text"/>	<input type="text"/>	<input type="text"/>
n. Veteran student lounge or designated gathering space	<input type="text"/>	<input type="text"/>	<input type="text"/>
o. Other (please describe)	<input type="text"/>	<input type="text"/>	<input type="text"/>



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8. Please provide the estimated range for potential use by veterans, military personnel and their families accessing the following programs and services during the 2018 – 2019 academic year.

	Veterans	Military Personnel	Families
a. Academic advising	<input type="text"/>	<input type="text"/>	<input type="text"/>
b. Academic support/tutoring	<input type="text"/>	<input type="text"/>	<input type="text"/>
c. Campus social events	<input type="text"/>	<input type="text"/>	<input type="text"/>
d. Career services	<input type="text"/>	<input type="text"/>	<input type="text"/>
e. Counseling	<input type="text"/>	<input type="text"/>	<input type="text"/>
f. Disability Service Office	<input type="text"/>	<input type="text"/>	<input type="text"/>
g. Employment assistance	<input type="text"/>	<input type="text"/>	<input type="text"/>
h. Financial aid assistance counseling (excluding Montgomery GI, IVG, ING, or Post 9/11)	<input type="text"/>	<input type="text"/>	<input type="text"/>
i. Health services	<input type="text"/>	<input type="text"/>	<input type="text"/>
j. Mentoring	<input type="text"/>	<input type="text"/>	<input type="text"/>
k. Orientation	<input type="text"/>	<input type="text"/>	<input type="text"/>
l. Tuition assistance counseling	<input type="text"/>	<input type="text"/>	<input type="text"/>
1. Montgomery GI Bill	10-25%	<input type="text"/>	<input type="text"/>
2. Illinois National Guard Grant (ING)	10-25%	<input type="text"/>	<input type="text"/>
3. Illinois Veterans Grant (IVG)	10-25%	<input type="text"/>	<input type="text"/>
4. Post 9/11	10-25%	<input type="text"/>	<input type="text"/>
m. Transition assistance (counseling, housing, etc.)	<input type="text"/>	<input type="text"/>	<input type="text"/>
n. Veteran student lounge or designated gathering space	<input type="text"/>	<input type="text"/>	<input type="text"/>
o. Other (please describe)	<input type="text"/>	<input type="text"/>	<input type="text"/>

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9. Please indicate which of the following services are provided.

- Psychiatrist
- Referral to off-campus support services
- Referral to support services provided by the U.S. Department of Veterans Affairs
- Other (please describe) – Individual and Group counseling/therapy

10. Please indicate which of the following communication methods are used to inform currently enrolled veterans, military personnel and their families about programs and services available to them.

- Advisor
- College catalog
- Email
- Mailing
- Print advertisement
- Web-based advertisement
- All of the above
- Other (please describe)

11. Please describe how your institution tracks retention and goal completion of veterans and military personnel.

Academic progress is monitored after each semester by the Veteran Certifying Official.

12. Please indicate which accommodations are made for students called to active duty during the semester.

- Tuition and fee refund policy
- Leave of absence policy
- Online options for continuing in the same semester

13. Please indicate which accommodations are made for families of military personnel called to active duty during the semester.

- Tuition and fee refund policy

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- Leave of absence policy
- Online options for continuing in the same semester

14. When called to active duty during the semester, would the semester count as a withdrawal?

- Yes
- No – student works with instructor to secure an incomplete grade to make up at a later date, or the course is removed from record and tuition and fees are refunded.

15. Does your institution accept military credit?

- Yes
- No

16. Does your institution use the *ACE Guide to the Evaluation of Educational Experiences in the Armed Services* in making the determination for accepting credit?

- Yes
- No

17. Does your institution accept Defense Activity for Non-Traditional Education Support (DANTES) credits?

- Yes
- No

18. Is professional development training related to veterans or military personnel issues available to administrators and faculty?

- Yes
- No

19. Please provide the URL where an individual may access this survey on your institution's website. Please send the link to Jennifer Timmons (ICCB) at Jennifer.timmons@illinois.gov, Edie Long (DVA) at Edie.long@illinois.gov, and Yock Tan (IBHE) at tan@ibhe.org.

http://www.neiu.edu/NEIU%20Departments/Administrative%20Departments/Admissions/Veterans%20Affairs/Veterans_Affairs.html

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20. Please send a copy of the survey as soon as possible, but no later than **October 31, 2009**, to:

- the Illinois Board of Higher Education;
- the Department of Veterans' Affairs;
- the President and Minority Leader of the Senate;
- the Speaker and Minority Leader of the House of Representatives;
and
- The Governor.

THANK YOU